Hosted PBX Features

ONE NUMBER FOR EVERYTHING
With Mobile Unified Communications employee's mobile and desk phones share the name number for voice and Short Message Service (SMS).

WORK FROM ANYWHERE WITH SIMULTANEOUS RINGING
With our hosted PBX, one number rings all of your devices; and you can one-click to move calls from one phone to another. You'll never miss another call…unless you want to!

RELIEVES THE BURDEN OF MANAGING COSTLY PREMISES-BASED EQUIPMENT
With our hosted PBX solution, we take care of all of the equipment and required maintenance updates. You don't need to install costly phone systems; it's all hosted on our equipment!

REDUCES THE NEED FOR ON-SITE MANAGEMENT
Your staff can quickly and easily manage employees through our web-based management portal. Out of the office and away from a computer? Call us and we'll make the changes for you!

SCALES TO SUPPORT YOUR GROWING BUSINESS
Our hosted PBX is easily scalable and promises a 99.999% uptime guarantee.

SUPPORTS BOTH ANALOG AND IP PHONES
Replaces a multi-vendor solution with reliable voice and data service and at significant cost savings. Our hosted system makes it easy to integrate with your current office equipment.

DISASTER RECOVERY MADE EASY
Provides immediate voice and data connectivity during a natural disaster (hurricane, tornado, electrical outage) via back-up lines, enabling your workforce to carry on their business from working locations.

ONE VOICEMAIL BOX
All your messages are in one place. No more calling multiple voicemail numbers. In addition to calling for your voicemails, they can be converted to email and automatically placed in your inbox. There you can save your messages for life, forward them to friends or associates, and prioritize or search for them with ease.

14-WAY CONFERENCING
Imagine no more waiting on a conference deck. 3-way call is so easy and you can add up to 14 phone conference attendees "on-the-fly".

PUSH-TO-TALK
The intercom for the 21st Century! This is the perfect tool for immediate communication for quick conversations between an executive and assistant or between co-workers collaborating on a project.

PERFECT CALL CONTROL
You control what happens when someone calls you. You can send all your calls directly to voicemail or select the numbers you wish to hear from at certain times of the day. A few clicks on your web portal and you're ready to go.

CALL NOTIFICATION SCREEN POPS
Know the name of who is calling before you accept the call through a pop up in the lower corner of your screen. If you decide not to pick up, you can route the call to voicemail, and even block unwanted callers so that they don't call again.

Hosted PBX Features

vRECEPTIONIST

Our industry-leading IP Attendant Console is simple to use for receptionists or attendants who screen inbound calls for enterprises. This feature accurately delivers messages via a one-step process when people are unavailable. The intuitive design follows natural workflow of a call from the top of the screen.

CALL SWAP

Change phones in the middle of a call; just press the star button. Your caller won't hear the switch. You can also transfer a call to your cellphone or move the call from your cell to a landline. If you are having issues with your cell signal, switch to a landline by hitting the star button.

REMOTE OFFICE

Turns your cell phone, home phone, or even hotel phone into your office phone. Any call you make from that phone is billed to your office. The caller ID shown is your office number. And all calls are directed to your remote phone, whether you are across town or across the ocean!

FEATURE TABLE (FEATURE AVAILABILITY DEPENDENT ON SERVICE)

Dial Tone/Connectivity	Extension Dialing	Call Forwarding (Always, Busy, No Answer, Remote Access)	Call Waiting	Anonymous Call Rejection	Auto Callback (Intragroup)
Call Hold	Call Return	Call Trace	Call Transfer	Cancel Call Waiting per Call	Calling Line ID Delivery
Calling Name Delivery	Calling Line ID Blocking per Call	Consultation Hold	Do Not Disturb	Last Number Redial	Speed Dial 8 & Speed Dial 100
Three-Way Calling	Call Swap	International Calls from Mobile	Shared Call Appearance	Burstable Trunks	Call Forwarding When Not Reachable
Clear Call History	Two-Stage Dialing (Make any phone your office phone)	Visual Voicemail	Web Portal Call Logs (w/CDS)	Alternate Numbers	Automatic Hold/Retrieve
Call Forwarding Ring Splash	Call Forwarding Selective	Call Screening by Digit Patterns	Calling Line ID Blocking	Calling Line ID Delivery per Call	Cancel Call Waiting
CommPilot Express	Directed Call Pickup	Directed Call Pickup w/Barge-in	Distinctive Alert/Ringing	Diversion Inhibitor	Multiple Call Arrangement
Priority Alert/Ringing	Push-to-Talk (Intercom)	Remote Office	Selective Call Acceptance	Selective Call Rejection	Sequential Ring
Shared Call Appearance	Simultaneous Ring	Voice Portal Calling	Toolbar	Outlook Integration	Click-to-Call (Website/Email/Outlook)
Screen Pops	One-Click Portal Access	Enterprise Dialing	Call History/Logs	Call Control	Speed Dial
14-Way Conferencing					